

CGRF formed under the provision of IE Act 2003, sub clause 42(5) as well
Notification No.2/2019 of GERC (CGRF & Ombudsman)

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Complaint No.	MG-IV-41-2024-25
Complainant	M/s. Hindustan Fibre Glass Works P Ltd., C1B-231/ 3 & 4, GIDC Por - Ramangamdi, Dist: Vadodara 391243
Respondent	Shri V D Chauhan, Deputy Engineer (Tech) MGVCJ Jambuva O&M Division.
Date of hearing	24.02.2025 at Corporate Office, MGVCJ Vadodara

QUORUM	NAME
Chairperson	Shri S P Trivedi, Vadodara
Technical Member	Shri P C Patel, ACE (RA&C) MGVCJ Vadodara

The complaint dated 29.01.2025 regarding merging of HT connections.

1.0 On 24.02.2025, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Bhavinbhai Patel, Sr Electrical Engineer, appeared on behalf of complainant M/s. Hindustan Fibre Glass Works P Ltd., whereas Shri V D Chauhan, Deputy Engineer (Tech) Jambuva O&M Division appeared as respondent on behalf of MGVCJ before the Forum. Both the parties were heard.

2.0 The brief history of the case is as under -

2.1 On 20.09.2024, M/s. Aditya Forge Ltd. bearing HT Consumer No. 13447 (CD = 475 KVA) has applied at Jambuva O&M Division for Change of Name to M/s Hindustan Fibre Glass Works Pvt. Ltd. at Plot No. 412 to 415, GIDC INDUSTRIAL ESTATE Village: Por-Ramangamdi, Ta: Vadodara, Dist: Vadodara.



2.2 During site survey on 27.09.2024 in presence of consumer's representative, it was noticed that the premises where Change of Name is applied by the said HT connection No.13447 in GIDC Plot No. 412 to 415 is adjacent to the premises of another HT Connection No.60358,

having CD = 300 KVA, also in name of M/s Hindustan Fibre Glass Works Pvt. Ltd. (Plot No. 408 to 411).

2.3 The consumer representative present at site was informed by the Respondent that as per GERC norms, the two adjacent HT connections are liable for merging. Accordingly, Jambuva O&M Division vide letter No. 4958 / 1.10.2024 and subsequent e-mail dated 28.10.2024 requested the applicant to apply for merging of the two HT connections i.e. Consumer No. 13447 & 60358.

2.4 The applicant did not come forward for the merging and hence suomotu merging of the two HT connections was carried vide letter dated 4.12.2024.

2.5 M/s Hindustan Fibre Glass Works P Ltd. vide letter received on 31.01.2025 has raised grievance to CGRF, MGVCV Vadodara, regarding the merging of two HT connections bearing No. 60358 (GIDC Plot No. 408 to 411) and 13447 (GIDC Plot No. 412 to 415) which was originally in the name of M/s Aditya Forge Ltd.

3.0 The representative of the complainant contended that -

3.1 They have taken approval of layout map from GIDC wherein, both HT Connection premises i.e Plot No. 408 to 411 and Plot No. 412 to 415 are shown as separated by road.



3.2 Considering techno commercial aspects and ease in financial analysis which will help in smooth running of plant, merging of both HT connections is not agreeable.

4.0 The respondent contended that -

4.1 The premises of HT connection No. 60358 (GIDC Plot No. 408 to 411) and 13447 (GIDC Plot No. 412 to 415) are separated by internal road and not separated by a Public road or a Private Property.

- 4.2 Complainant has not submitted any separate Income Tax No/ Sales Tax No., ration card and rent or lease agreement to MGVL to establish separate legal entity.
- 4.3 Accordingly, as per Clause 4.28 of the GERC Supply Code-2015, the two HT connections have been merged.
- 4.4 The complainant M/s. Hindustan Fibre Glass Works Pvt. Ltd. has paid the estimate amount for the merging of two HT consumer No.60358 Hindustan Fibre Glass Works Pvt. Ltd., & Con no.13447 Aditya Forge Ltd. which was debited in the monthly +Bill for Jan-25 Bill. The payment is received on 20.02.2025.
- 5.0 The Forum Members present at the hearing considered contention of both the parties and perused the records and considering them in detail, findings are as under:
- 5.1 It is observed that the premises of HT connection No. 60358 (GIDC Plot No. 408 to 411) and 13447 (GIDC Plot No. 412 to 415) are not separated by a Public road or a Private Property.
- 5.2 The complainant has not submitted any separate Income Tax No/ Sales Tax No., ration card and rent or lease agreement.
- 5.3 The Clause 4.28 of the GERC Supply Code-2015 is as under:
- “The Distribution Licensee will not provide more than one connection for one premise or in adjoining/contiguous premises belonging to same owner if these are not separated by a public road or by private premise. The consumers opting for second connection will have to produce separate legal entity documents such as separate Income Tax No/ Sales Tax No., ration card and rent or lease agreement.”



ORDER

6.0 The Forum has come to the conclusion that

6.1 The merging of the two HT connections No. 60358 & 13447 by MGVCL is in order.

6.2 The grievance of the complainant M/s. Hindustan Fibre Glass Works Pvt. Ltd. against merging of the above two HT connections is not considered.


(P C Patel)
Technical Member


(S P Trivedi)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach Ombudsman only after payment of minimum 33% of the bill amount issued to the party in question. The Office address of the Ombudsman is : The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Ground Floor & First Floor, CMIS Building Telephone Exchange, Bimanagar, Jeevandham Road, Ahmedabad 380015, in accordance with Clause No.3.19 (viii) of GERC Notification No.2 of 2019.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

